

News release

BigHand announces latest version of matter planning and pricing tool, making budget planning and tracking easy



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BigHand is delighted to release the latest version of its matter planning, pricing and tracking tool, BigHand Evaluate version 2.8.

BigHand Evaluate enables legal teams to plan, manage and monitor all matters from a financial, regulatory and customer perspective. The tool provides legal teams with intuitive dashboards that provide the essential information to map and track matters without the need for extensive training or systems management.

Evaluate 2.8 is the first release for the product as part of the BigHand umbrella, following an industry-leading, agile development process which builds on 24 years of experience in developing legal technology, and headed up by Chief Technology Officer, Andy Fielder.

The main premise for the updates in the release is an enhanced user experience that makes the usability of key functions like creating a budget much quicker and easier for the user enabling a self-service approach. Tracking budgets has been made simpler with improved functionality for including year-on-year rate maturation, helping to ensure accuracy when pricing long-running legal work. Powerful reporting functionality has been added, allowing flexible creation of internal or client-facing reports.

In addition, it is now easier to incorporate tiered percentage discounts based on the client spend, a feature which again increases the precision when forecasting and tracking matter budgets. For matters or clients which require phase, task and activity level time capture, further enhancements to the technology have now ensured that Evaluate 2.8 is the premier tool for planning or tracking matters.

Tom Spelling, Product Director at BigHand comments, "We're delighted to release the most advanced version of Evaluate to date, and the first since our acquisition of DW Reporting in April 2018. All our product development comes directly from our conversations with clients, and we're pleased to have created a streamlined user experience in Evaluate 2.8 which delivers the quickest planning and the most powerful tracking of matter budgets. At BigHand we aim to produce 'brilliantly simple' technology, and this product release is proof of that."

BigHand has been working with many law firms globally on an early adoption plan for the tool and are delighted with the results the firms are seeing in being able to offer their clients increased visibility into their pricing and budgeting, and the overall impact this will have on their customer satisfaction.

Attending P3 - The Practice Innovation Conference?

Visit our BI and Pricing experts at booth #8 or attend our pricing and profitability session on the Thursday at 1:15pm. See more information here.

You can also find out more about BigHand Evaluate, or register for a free demo by clicking here.

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